

SERIS - PUBLIC SAFETY

Faster and more effective fire rescue & ambulance services to every citizen, where every second counts



Developed for one of the densest cities in the region, SERIS - Public Safety offers a flexible and robust fire services system for incident location and emergency management.

DELIVERING FAST & EFFECTIVE PUBLIC SAFETY SERVICES TO EVERY CITIZEN

Due to the large density of high-rise buildings and city infrastructure limitations, a fully integrated, intelligent command and control system was developed based on a stringent set of requirements to reach all emergency scenarios within six minutes.

Robust and reliable, it offers dynamic resource deployment through a common operating picture, to recommend and dispatch the most optimised set of resources to the incident with quick, seamless crisis management workflow.

ENHANCED EFFICIENCY & CAPABILITY

Enabling swift response from fire and rescue first responders, the solution also provides real-time information to track, and manage intelligence and resources.

Greater inter-agency collaboration between fire and rescue, and traffic agencies with the Green Wave System provides clear traffic routes and speed up journey times.

On route to the hospital, mobile personnel can input casualty data into a mobile device terminal, allowing paramedics to indicate injury details to the receiving hospital prior to arrival.

SERIS - Public Safety is a proven and reliable public safety solution to improve overall response times, operational safety and efficiency.

SOLUTION FEATURES

- Dynamic resource deployment
- Real time incident monitoring and management
- Inter-agency collaboration with Green Wave System

3x more efficient

Significantly reduced time taken to process each emergency call from 90 to 30 seconds

40% more incidents handled

Incident handling capacity increased from 450,000 to 630,000 calls